

The FortisBC Pension Web Portal

We believe that tracking your retirement plan should be simple and straightforward. With this in mind, the Pension Web Portal is available for all active Defined Benefit Pension Plan members. It's a fast and convenient tool to get the information that you want!

How can I access the Web Portal?

Step 1: Go to <https://fortisbc.hroffice.com> in your web browser. Note that **Google Chrome** is the preferred web browser, and the portal may not work correctly in other web browsers.

Step 2: Sign in by using your Employee Number and password:

- The first time you log in, your temporary initial password is your birth date in (YYYYMMDD) format, followed by the last three digits of your employee ID.
 - **Example 1** - If your birthday is **March 12, 1970**, and your employee ID is **123456**, your initial password will be **19700312456**.
 - **Example 2** - If your birthday is **February 4, 1982**, and your employee ID is **1234**, your initial password will be **19820204234**.
- The site will automatically prompt you to change your password and choose your challenge questions the first time that you log in.
- If you forget your password, you can answer your challenge questions and your temporary initial password will be restored.


Step 3: Set your communication preferences.


Step 4: Use the user-friendly tools to plan for your retirement!

Communication Preferences

Be sure to check out the 'Communications Preferences' screen in the Tools menu. Your preference can be updated to "Electronic version only" if you choose this option and provide an email address.

What other tools are available?

Pension Projection – This tool allows you to estimate your pension entitlement based on different retirement ages and the various payment options that are available at retirement. You can also print out a statement of your estimates using the "printable statement" option. You can also click on the  icon for a short video on how the tool works.

Retirement Income Calculator – This tool allows you to estimate your retirement income from various sources, in addition to your pension. It can assist you in determining how much you need to save each year to reach your retirement goal. You can input your other savings like RRSPs and pensions from other employers into the tool for a more comprehensive projection of your retirement income. You can also click on the  icon for a short video on how the tool works.

Personal Statement – From the "Tools" section, you also have access to your annual pension statements for all FortisBC Defined Benefit Pension Plans that you participate in.